

CityFolk

BEER TENTS

Beer tents are spread throughout the festival grounds. Beer tents are beverage tents where patrons can get draft beers, wines, coolers, and chilled, non-alcoholic beverages.

Duties in this area include serving, running, and pouring, working under the direction of a Supervisor.

Duties:

- Stock, set up, clean up & close
- Manage crowd and assist patrons
- Provide responsible drink service
- Serve drinks to patrons in cooperation with Cashiers
- Lift or move small loads, approx. 20 lbs (not responsible for changing or moving beer kegs)
- Promptly report observed irregularities in alcohol service, security or finances to the Beer Tent Supervisor
- Assist Beer Tent Supervisor with daily checklist (e.g. ensure all products are stocked properly in tubs & coolers, take inventory, inspect POD, re-cover tables, clear tents of debris)

Skills:

- Able to multi-task efficiently
- Effective communicate skills
- Able to switch tasks easily
- Excellent interpersonal skills
- Able to anticipate needs to fellow volunteers & offer assistance

Requirements:

- Must be **18 years of age and over**
- Accessibility Standards Customer Service Training
- This position requires individuals to be energetic and responsible
- Must work efficiently, in pairs, with or without direct supervision
- Must wear non-slip, closed-toe shoes (e.g. runners)
- Willing to stand for long periods of time
- Willing to work in all types of weather

Assets:

- Bilingualism
- Previous Bartending and/or Serving experience
- Smart Serve Certification
- Able to take initiative
- Willing to pick up extra shifts on very short notice

Special Details:

- Breaks must be arranged with a Supervisor
- Volunteers in Beer Tents have many responsibilities and should refrain from entertaining visitors while on-duty