



# CityFolk

## MARVEST

The Ottawa area is bursting with locally grown food, beverages and musical talent; and we need hosts to guide our patrons through our musical harvest (Marvest)! Hosts will be stationed in pairs offsite in establishments along Bank Street to provide direction, schedule information, and general festival knowledge to our Marvest patrons.

### Duties:

- Answering questions about the festival and site, including offsite venues
- Acting as hosts for the festival and its associated venues
- Monitoring guests capacity at venues and check accreditation

### Skills:

- Strong customer service skills
- Effective communication skills
- Excellent interpersonal skills
- Strong sense of direction

### Requirements:

- Must be **18 years of age or older**
- Accessibility Standard Customer Service Training
- Polite, courteous, and caring customer service skills
- Problem-solving skills
- Extremely knowledgeable about CityFolk & Marvest
- Willing to work in all types of weather

### Assets:

- Bilingualism